

PERSON SPECIFICATION Forth Valley Sensory Loss Advice Service Sensory Loss Advice Worker (Hearing Loss)	ESSENTIAL	DESIRABLE
EXPERIENCE	Understanding of the challenges faced by sensory loss households PVG Highly proficient in BSL with practical knowledge and understanding of the language Experience of project management, project development, project reporting and evaluation Experience of community development work in deprived communities Promotion and presentation experience Experience in person centered advice provision Experience in provision of welfare rights advice Experience in the provision of debt resolution options Experience in energy	Experience in advocacy / representation work Work experience in the voluntary sector or CAB Experience of developing social enterprise Teaching/Training experience and an understanding of the training cycle Experience in using computer packages Experience of working in financially deprived communities / context Experience of working with volunteers



advice provision Experience in the design, delivery and evaluation of training material Experience in the provision of personal budgeting support Working with and organising teams Highly proficient in BSL with practical knowledge and understanding of the language Excellent written and oral communication Skilled in report writing Good planning and organisational skills Excellent interpersonal skills Excellent interpersonal skills Able to communicate effectively with a range of audiences Ability to work on own initiative VALUES AND ATTITUDES Attitudes Experience in the design, delivery and evaluation of training material Ability to develop new ideas through to operation IT proficient Enthusiasm, drive and ability to motivate others Experience of implementing equal opportunities policies and practices		
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VALUES AND Commitment to team working approach Experience of implementing equal opportunities policies development or and practices	effectively with a range	
ATTITUDES working approach Experience of implementing equal opportunities policies and practices		
Proven ability to work implementing equal opportunities policies development or and practices	Commitment to team	Experience of
	within a community development or	implementing equal opportunities policies



Proven ability to work as part of a team	
Support the principle of voluntarism	
Commitment to equality of opportunity within the association and its services	



KNOWLEDGE	Knowledge of welfare	
KNOWLEDGE	benefits system	Awareness of the issues
	Dononio System	affecting local
	Knowledge of debt	communities
	issues	in relation to lending,
	100000	borrowing and banking
	Knowledge of energy &	Borrowing and Bariking
	fuel poverty issues	
	Knowledge of the role of	
	social prescribing and	
	understanding of its	
	potential	
	Awareness of the needs	
	of local communities in	
	relation to financial	
	capacity, financial	
	literacy and financial	
	resilience.	
	Understanding of	
	Understanding of	
	sensory loss landscape	
	Understanding of social	
	exclusion issues	
	Understanding of social,	
	rural & economic	
	exclusion issues	
	Comprehensive	
	understanding of the	
	impact of the economic	
	downturn in relation to	
	financially excluded	
	communities.	
OTHER	Current clean driving	
	licence and own	
	transport	
	Ability to network with	
	other groups within the	
	community	