



# Energy Team Newsletter



This autumn, the Energy Price Cap will rise on 1st October, increasing energy costs for most households this autumn. There have also been changes to the way the Winter Heating Payment will be granted. The WHP has changed from a boost provided to all pensioners to a benefit that will only be provided to pension age recipients of Pension Credit, Income Support and Universal Credit. This will impact many pension age households this year. It is therefore imperative that households ensure they are in receipt of the correct benefits, are on their best tariff and have all the tools necessary for an energy efficient household! **Please contact one of our energy advisors to see how you can save energy and check your tariff.** You can also check your benefit entitlement via Turn2us →



## ENERGY PRICE CAP

The EPC will be increased on October 1st from £1568 to £1717. These figures are based on the average household usage. This means that the price per unit should see an increase, leading to, on average, higher bills for the rest of the year.

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## CASE STUDY

The client presented at one of our local outreaches in the rural villages. The client was struggling to afford their energy costs and wasn't sure what to do. During the outreach, we carried out a Tariff Check and Energy Efficiency Calculation, showing the client how they could save. We then arranged a Home Visit to provide the client with Small Energy Measures, including an Electric Throw. We also assisted the client in how best to use their heating system in a cost effective way. The client was delighted with the level of assistance we were able to provide, which included assisting them to contact their energy supplier to negotiate an appropriate Direct Debit that better reflected their usage moving forward.

For regular updates about our outreach schedule, visit our website or socials linked below!



## THE TEAM

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